



Medical Conference 2022

Working better together

Date	Saturday 26 November 2022
Venue	Convention Centre Dublin (CCD)
Time	09.45 – 16.30 Registration open from 09.15
Cost	Consultant and GP members €40.00, NCHD members Free, Practice Staff €20.00, Non-members €80.00, Medical Students Free, GP Registrars Free

Overview and Programme

Medical Protection understands that the last few years have added to an already stretched work force and a health service under immense pressure and stress. This conference will provide Medical Professionals a unique opportunity to come together to discuss and share experiences about the everyday frustrations in practice, as well as those between primary and secondary care. Looking at how working better together could improve working relationships, pressures and healthcare for patients.

09.45 Welcome and Introduction by Conference Chair

Dr Rob Hendry, Medical Director,
Medical Protection

09.50 Reflection and working together

Dr Rob Hendry, Medical Director,
Medical Protection

10.00 The importance of good communication

Marie Gleeson, Leadership and Human
Performance Consultant, Non-Executive
Director and former Naval Officer

10.30 Who should I blame when things go wrong...?

Conrad Dixon, Claims Manager,
Medical Protection

11.00 Medicolegal dilemmas from the MPS case files

Dr Ellen Walsh and Dr Rachel Birch,
Medicolegal Consultants, Medical Protection.
Tom Hayes, Sara Grewer and Conrad Dixon,
Claims Managers, Medical Protection

11.30 Morning break

11.50 Medicolegal dilemmas from the MPS case files

Dr Ellen Walsh and Dr Rachel Birch,
Medicolegal Consultants, Medical Protection.
Tom Hayes, Sara Grewer and Conrad Dixon,
Claims Managers, Medical Protection

12.30 Lunch

13.30 Working better together – panel and audience discussion

Dr Ellen Walsh and Dr Rachel Birch,
Medicolegal Consultants, Medical Protection.
Tom Hayes, Sara Grewer and Conrad Dixon,
Claims Managers, Medical Protection

14.15 Supporting patients with decisions

Dr Rachel Birch, Medicolegal Consultant,
Medical Protection

14.40 Comfort break

15.00 Technology – help or hinderance?

Ciara Burke, Claims Manager, Medical Protection

15.30 Hot Topics

Tom Hayes, Head of Delivery Services – Ireland,
Medical Protection

15.55 Audience Q&A

16.15 Good conference, but what happens now?

Dr Rob Hendry, Medical Director,
Medical Protection

16.25 Summary and Close from Conference Chair